

Our performance and standards

An Annual Comparison 2005 – 2007

Standard		2005	2006	2007
1	To register and acknowledge 95% of all applications within 3 working days	77	76	81
2	Assess 95% of domestic plans and provide a response within 14 days	82	71	67
3	Assess 95% of non domestic plans and provide a response within 20 days	89	74	47
4	Assess 95% of all amended plans and provide a response within 10 days	93	88	89
5	Provide an approval within 3 days for 80% of technically cleared plans	62	69	71
6	Carry out 100% of requests for founds and hardcore site inspections within 24 hours	100	98	100
7	Provide a response to 95% of regularisation applications within 15 working days	100	100	100
	Issue a property certificate for 95% of all electronic applications within 5 days & 10 days for all postal applications	86	100	100